THE BOSS BUZZ

BOSSES © CORNER

Here at BOSS Headquarters, we've had a busy Q3! From company outings, TikTok launches, and philanthropy, this issue is jam-packed with recaps of all the fun things we've been doing.

We are thrilled to once again be participating in one of our favorite annual events. Held this year in Denver, CO, RFMA Gives will benefit Thriving Families, which



Shown L-R: Keith, Kerri & Kevin Keingstein.

offers programs that support women, children, and their families during pregnancy and just after a baby is born.

As we head into the final stretch of 2025, BOSS looks forward to a multitude of upcoming new initiatives, new clients, new team members, and new charity initiatives. And, we are excited to be celebrating our 25th Anniversary come the new year. Twenty-five years ago, I set out with a dream. I'd like to give a heartfelt thank you to Kerri and Kevin for helping me

make my dream into reality. As always, we are grateful to everyone who has helped fuel, build and nurture our success throughout the years.

Keep us in mind for your facility services needs...We offer the services you use every day and would love to work with you!

Keith Keingstein

UPCOMING EVENTS RFMA Gives Sept 20, 2025 Denver, CO Oct 27-29, 2025 ConnexFM MYC **Arlington, TX RFMA Summit** Nov 13, 2025 Frisco, TX

BOSS... **BUILT ON SUPERIOR SERVICE**

BOSS Facility Services is a national maintenance organization that is truly "Built on Superior Service." BOSS' commitment to delivering both industry leading service at fair prices and superior communication with our clients has resulted in a rapidly expanding customer base.

In this issue: BOSS's Corner - Welcome letter Calendar of Events 2-4 Company News & Updates 4 Follow us on Social -scan the QR codes! 4 We are now on TikTok! We're hiring-open positions with BOSS The Era of Al is Here! 6 Industry Fact & Industry Tip Before BOSS & After BOSS Al (continued)

BOSS COMPANY NEWS & UPDATES

BOSS SUPPORTS LOCAL BREAST CANCER COALITION EVENT, **CHEFS FOR A CAUSE**

One of the BOSS philanthropies that is near and dear to our heart is our local breast cancer coalition.

Team BOSS' Anniversaries Once again this year, we were proud to sponsor their Chefs for a Cause event. This fabulous evening is filled with delicious food provided by outstanding chefs from local restaurants, hundreds of silent auction items, music,

flowers, local wines and beverages, and most importantly, the chance to give back to those need right here in our community.





Pictured L to R at the 2025 Babylon Breast **Cancer Coalition** Chefs for a Cause event: Team BOSS attending the event, Kevin & Keith Keingstein with ribbon prop.

BOSS CORNHOLE TOURNAMENT



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Good food, team bonding, great weather, and a little competition were all on the menu at our recent BOSS Cornhole Tournament and food truck lunch!

12 teams competed, but only one team won. The winning team was made up of Dan Sedlack, Vendor Development Manager, and Rob Murtha, Assistant **Project Manager. Congrats!**

Pictured Clockwise from top left: Danielle Masterton, Nicole Otto and Kim DiPinto; Keith Keingstein posing like King Tut; winners Dan & Rob; Autumn Lubin, Dylan Riggio, Sean Brijmohan & Mia Rabanal; Team BOSS playing cornhole at tournament.

BOSS CONDUCTS BOOK DRIVE TO BENEFIT BOOK FAIRIES



BOSS recently conducted a new or gently used book drive. Team members cleared out their shelves to help others discover the joy of reading.

We collected six boxes and over 250 books for Book Fairies, a local organization that redistributes books to under-resourced communities. Thank you to our **BOSSome staff who donated!**

Pictured left: some of the BOSS book donations, BOSS Office Manager Lisa Wolin and Marketing Intern Greg Roman packing books up for delivery to Book Fairies.

BOSS CONDUCTS BLOOD DRIVE



Team BOSS really stepped up to the plate at our first ever company blood drive. We did our part to aid in the blood shortage by collecting and donating over 51 pints of much needed blood!

Many thanks go out to the great people of New York Blood Center and our BOSS Team members who donated!

Pictured above: BOSS Office Manager Lisa Wolin with New York Blood Center representative at blood donation pick-up.

ANNOUNCING THE BOSS SAFETY TEAM

Team BOSS recently formed a Safety Team, tasked with promoting a safe and healthy work environment.

The team will achieve their goals by identifying hazards, evaluating safety programs, recommending corrective actions, and fostering a culture of safety awareness among employees. The committee acts as a liaison between employees and management, ensuring that safety concerns are addressed effectively.

Pictured top row: Dyannalynn Dimperio, Laura Burns, Dan Sedlack, Rachel Grube. Bottom row: Jeremy Kaiser, Lisa Wolin, Ann Slaven.



BOSS TEAM BUILDING OUTINGS

Great teams aren't built by hard work alone—they're strengthened by shared experiences! Recently, our Special Projects and Sales & Marketing teams each enjoyed a Topgolf outing filled with bonding, friendly competition, good food, and plenty of laughs. It was the perfect way to recharge, connect, and celebrate teamwork beyond the office, while making BOSSOME memories!



BOSS VOLUNTEERS AT BREAST CANCER CLAM SHUCKING FUNDRAISER

For the second year in a row, BOSS had the pleasure of supporting our local breast cancer coalition by volunt-



eering at their annual Clam Shucking We contest. proud to support them and the work thev do to help people right in our community.



Pictured Top left to right Britney Price, Laura Burns, Rachel Grube & Greg Roman

WE ARE NOW ON TIKTOK!



There's a new tiktoker in town...**BOSS Facility** Services! Yep, you can now visit us on TikTok, where we've been sharing some engaging content, industry insights, and fun.

The fastest way to get there is to scan the QR code at right. If you are unable to find us, reach out and we would be happy to help you.

We would love to hear from you! If there is specific content you wish to see, questions you want answered, or suggestions for how we can make our TikTok a place you want to visit more frequently, feel free to contact us at marketing@bossfacilityservices.com.

BOSS CONDUCTS SCHOOL SUPPLY DRIVE



Collected to benefit The United Way, the BOSS back to school supply drive was a huge success! Team BOSS donated 7 filled-to-the-brim backpacks, and tons of additional supplies. Thanks go out to our generous team for donating to this worthy cause.



Whether you are our client, vendor, or employee, **BOSS** wants to thank you for the opportunity to work with you. We wouldn't be where we are today without you!

NEED OUR SERVICES?

BOSS is here to help you with your facility services needs 24/7/365. If you aren't already doing business with us, reach out to our Sales Manager, Kimberly DiPinto at 631-361-7430 x 260 or via email at:

kimberly.dipinto@bossfacilityservices.com

FOLLOW US ON SOCIAL MEDIA!

Stay up to date on **BOSS** happenings by following us on social, which now includes TikTok. Scan the QR codes below to go directly to our page on each platform:



















The Era of Artificial Intelligence is here!

Once only heard of in futuristic, science-fiction movies and literature, Artificial Intelligence, or AI, is quickly becoming a household word. Whether you are on board with it or not, it looks like AI is here to stay.

Many industries, including facility services, are embracing AI and exploring all that it can offer. If you are wondering what AI is, the following definition is straight out of the Oxford dictionary:



• noun; the theory and development of computer systems able to perform tasks that normally require human intelligence, such as visual perception, speech recognition, decision-making, and translation between languages.

Now, imagine you could use those tasks to help you run your facility better. Let's take a look at how it might affect you.

Maintenance Predictions

By analyzing past data, AI can predict when maintenance may be needed BEFORE a breakdown. This will help you reduce downtime, extend the life of your equipment, and lower maintenance costs.

Energy Conservation

With the use of AI, smart buildings can adjust lighting, heating, and cooling to automatically accommodate your facility's needs. Over time, this results in reduction in energy costs and carbon footprint.

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WE'RE HIRING!

Join our Team!

At BOSS, our people are our greatest asset.

To learn more about the open position listed, email us at jobs@bossfacilityservices.com

HVAC Specialist

INDUSTRY FACT

INDUSTRY TIP

Al is transforming facilities management by enhancing operational efficiency, reducing costs, and improving the overall occupant experience. It allows for data-driven decisions and proactive problem-solving.

It is not just about technology; it's about a strategic shift towards data-driven decision-making, proactive management, and continuous improvement, ultimately leading to smarter, more efficient, and more sustainable buildings.

- Start with a clear understanding of needs and goals: Identify the specific areas where AI can create the most value for your facility.
- Focus on implementing Al solutions in areas with the potential for significant improvements in cost savings, efficiency, or safety.
- Al relies on high-quality data, so be sure you are up to date. Garbage in, garbage out!
- Start small and scale gradually: Begin with pilot projects in low-risk areas to validate AI's effectiveness before wider deployment.
- Regularly monitor key performance indicators (KPIs) to track AI's impact and make data-driven adjustments for continuous improvement.
- Embrace a culture of innovation and it will encourage your team to do the same.

You can rely on BOSS for all your facility maintenance needs.

We are available 24/7/365!

BEFORE BOSS & AFTER BOSS

Sometimes just a small change can have big impact! That was the case when our client recently wanted to improve their stairwell space by replacing the treads.

In addition to improving the look of the area, we were also tasked with making the stairs safe. This was achieved by stripping the old surface coating and applying textured, rubberized coating. This creates a non-slip surface, perfect for all types of facilities. The stairwell leads to the breakroom which is used constantly, so we needed to make it able to accept the

heavy foot traffic. The other challenge we faced was that we needed to perform the work after hours, so as not to disturb their operations. Our team worked over two nights to complete the task.

If your location is in need of facility services such as flooring, stair treads, rebranding, unbranding, remodeling, refreshes, renovations, etc. call BOSS!

After



Before

The Era of Artificial Intelligence is here! (continued from page 5)



Smart Cleaning and Sanitation

Utilizing software and AI-powered robots, cleaning schedules and routes can be optimized. For instance, automatic floor cleaners and vacuums can adjust routes based on foot traffic data. This helps reduce labor costs, improve hygiene with constant cleaning, and increases operational efficiency.

Staffing Forecasts

Al tools can help you forecast staffing needs and automate scheduling by evaluating occupancy patterns. This reduced overtime and improves employee satisfaction.

Customer Experience

Al can evaluate your services, and help you to improve response times and customer satisfaction.

These are just a few of the many ways AI can improve your facility. With all these benefits, it just might be time to adopt AI practices in your business!

EMPLOYEE ANNIVERSARIES

Our **BOSSOME** employees make us who we are! They are responsible for our success. Thank you for all you do! Please join us in congratulating the following employees on their Q3 2025 anniversaries!

4 years Diandra DiMonda-Kaiser (Jul)

2 years Donna Carucci-Krumm (Jul)

1 year Jayme Saravia (Jul)

1 year John Azar (Jul)

1 year Brian Bonavoglia (Aug)

1 year Jenelle Sharpe (Aug)

11 years Suzanne Sangiorgio (Sep)

5 years Dylan Riggio (Sep)

4 years Dan Sedlack (Sep)

1 year Christopher Sarrica (Sep)

1 year Nathaniel Kahl (Sep)

1 year Jorge Torres (Sep)

1 year Brunila Persaud (Bruni) (Sep)